

# CPP Retirement Pension Benefits – Potential Entitlement

An estimate of your potential monthly CPP retirement pension payments can be viewed by signing into your [My Service Canada Account](#). Please follow the steps below:

## Step 1: Registration and sign-in

- If you have not yet registered for My Service Canada Account, you will have to do so using 1 of the 3 options shown below.
- If you are registered for My Service Canada Account, you can **Sign in** using 1 of the 3 options shown below. Then, follow the steps on page 2, under Step 2, to view your potential monthly CPP retirement pension.

### My Service Canada Account

My Service Canada Account (MSCA) is a secure online portal. It allows you to access services for Employment Insurance (EI), Canada Pension Plan (CPP), Canada Pension Plan disability, Old Age Security (OAS), Social Insurance Number (SIN) and Canada Apprentice Loan.

#### How to update your direct deposit, mailing address or telephone number

- complete the [eServiceCanada form](#)
- visit a [Service Canada Office](#), or
- contact the [call centre](#) responsible for the benefits you have received

#### Sign in

If you already have an existing account, choose an option to sign in:



\* Alberta and British Columbia residents only

#### Register

If you are a new user, choose an option to register for an account:



Use GCKey, a unique electronic credential, provided by the Government of Canada.



Use your online banking sign in information (Sign-in Partner).



Use your provincial digital ID

\* Alberta and British Columbia residents only

## CPP Retirement Pension Benefits – Potential Entitlement

---

### Step 2: Viewing your potential monthly CPP retirement pension

Once you have access to your My Service Canada Account, you can obtain information regarding your potential CPP retirement pension benefits through either the following websites:

1. Service Canada at [My Service Canada Account](#), or
2. Canada Revenue Agency at [MyAccount](#).

#### Instructions when using the [My Service Canada Account](#) website:

1. Select 'Canada Pension Plan/Old Age Security' at the top of the page.
2. Scroll down to 'Contributions'.
3. Select 'Estimated monthly CPP benefits'.
4. Scroll down to 'Retirement pension' to view entitlement.

If you are interested in seeing a schedule of your contributions, follow steps 1 and 2, then select 'CPP contributions'.

#### Instructions when using the [MyAccount](#) website:

1. Scroll down the page and on the right-hand side you will see a box with the title 'My Service Canada Account'
2. Select and follow the steps 1 through 4 above.

Information and opinions contained in this article are intended for advisors as general information and have been compiled from sources believed to be reliable but no representation or warranty, express or implied, is made with respect to their timeliness, accuracy or completeness and SLGI Asset Management Inc. disclaims any responsibility for any loss that may arise as a result of the use of the strategies discussed. Views contained in the article and/or commentaries expressed by SLGI Asset Management Inc. are subject to change without notice and are provided in good faith without legal responsibility. The article is not intended to provide specific financial, tax, insurance, investment, legal or accounting advice and should not be relied upon in that regard and does not constitute a specific offer to buy and/or sell securities.

This article is not a substitute for professional advice or services. The case studies presented are hypothetical in nature and are provided for illustrative purposes only. Case studies include certain material factors or apply certain assumptions to draw conclusions believed to be appropriate in the circumstances, but are not intended to represent an advisor's client(s) personal scenario. Prior to making any decisions or taking any action, an advisor should conduct a thorough examination of their particular client(s) circumstances. Each of the advisor's clients will have individual personal income or tax situations that may have additional complexities outside the scope of materials discussed in this article.

Sun Life Global Investments is a trade name of SLGI Asset Management Inc., Sun Life Assurance Company of Canada and Sun Life Financial Trust Inc. SLGI Asset Management Inc. is the investment manager of the Sun Life Mutual Funds, Sun Life Granite Managed Solutions and Sun Life Private Investment Pools.

© SLGI Asset Management Inc. and its licensors, 2024. SLGI Asset Management Inc. is a member of the Sun Life group of companies. All rights reserved.